

Durham Language Assessment Services Report – November 2014

TOTAL NUMBER OF ASSESSMENTS – SEPTEMBER --NOVEMBER 2014			
SEPTEMBER	OCTOBER	NOVEMBER	TOTAL
151	141	86	378

The total number of assessments from September 1, 2014 to November 30th, 2014 was **378**

378 CLIENTS ASSESSED BY CANADIAN LANGUAGE BENCHMARK (CLB) – SEP, OCT and NOV 2014																						
SKILL TYPE	0	%	1	%	2	%	3	%	4	%	5	%	6	%	7	%	8	%	9	%	10	%
LISTENING	18	5	23	6	23	6	41	10	50	13	86	22	77	20	31	8	28	7	1	0.1	0	0
SPEAKING	18	5	23	6	23	6	47	12	58	15	60	19	60	16	60	16	38	10	50	13	1	0.1
READING	2	0.5	6	1.5	26	7	52	13	56	14	46	12	60	16	55	14	48	12	26	7	1	0.1
WRITING	2	0.5	4	1	27	7	52	13	59	15	58	15	58	15	71	19	34	9	12	3	1	0.1

Language Training Programs offered in Durham Region – as of Dec 3rdth, 2014:

AREA	*NUMBER OF CLASSES					NUMBER OF SEATS OCCUPIED				
	LINC	ELT	OSLT	ESL	CL	LINC	ELT	OSLT	ESL	CL
AJAX	13	0	0	19	1	117	0	0	208	8
OSHAWA	12	2	0	22	0	153	26	0	182	0
PICKERING	9	2	0	15	0	109	30	0	118	0
WHITBY	6	0	0	8	1	67	0	0	68	3
TOTAL DURHAM	43	4	0	66	2	446	30	0	576	11

*Some of the courses start in January but are open for referrals

Waitlist for Training (LINC, ESL, CL, OSLT and ELT) by category as of Dec 4th, 2014:

INITIAL PLACEMENT	RE-ADMISSION	TRANSFER	TOTAL
60	41	12	113

24 of the 113 on the Waitlist are waiting for Care for Newcomer Children.

TOP TEN LANGUAGE GROUPS, DURHAM –SEPTEMBER-NOVEMBER 2014									
1	2	3	4	5	6	7	8	9	Total for Top Ten
Urdu	Arabic Spanish	*Mandarin	Persian/ Farsi	Dari/ Pushto	Tamil	Tagalog	Vietnamese	Bengali Portuguese	
42	39	36	29	27	26	19	10	9	285

*Includes Cantonese and Chinese

Clients assessed in Durham –378

Wait Time for Assessment Appointment as of Dec 4th, 2014:

SITE LOCATION	NEXT ASSESSMENT DATE AVAILABLE
Ajax	December 8th
Pickering	December 8th
Oshawa	December 9th
Whitby	December 18th

- Additional assessments were added in Whitby during this reporting period.

Gaps and Trends:

- When all seats are occupied, those clients who live in Ajax choose to be referred to the Waitlist in Ajax instead of a direct referral to alternate locations i.e. Whitby or Oshawa. They prefer not to travel the further distance.

Other Updates:

- In Durham we continue to shift assessors to locations of greater client demand as needed
- More clients are showing up with Immigration documents

Outreach/Marketing:

- Contacted the Literacy Council of Durham Region, Salvation Army Community & Family Services, Simcoe Hall Settlement House and Community Development Council Durham to promote Language Assessment services
- An outreach strategy to connect with Employment Ontario centres in Durham will start as of Dec 5th.