

Durham Language Assessment Services Report – April 24, 2014

TOTAL NUMBER OF ASSESSMENTS – JANUARY TO MARCH			
JANUARY	FEBRUARY	MARCH	TOTAL
100	98	87	285

The total number of assessments from January to March was 285. A slow down following the return to classes in January is expected. Appointments in April have shown a slight increase.

ASSESSMENTS BY CLASS REFERRED TO/CLB – JANUARY TO MARCH									
Lit. PB	Level 1 BM 1	Level 2 BM 1/2	Level 3 BM 2/3	Level 4 BM 3/4	Level 5 BM 5/6	Level 6 BM 5/6	Level 7 BM 6/7	Level 8 BM 7/8	Total
8	14	12	28	36	30	49	54	54	285
2.8%	4.9%	4.2%	9.8%	12.6%	10.5%	17.2%	18.9%	18.9%	100%

There has been a substantial increase in the number of clients with benchmarks in the 6-8 range.

Statistics for January to March:

- 213 clients were eligible for both CIC and MCI funded classes (75%)
- 63 clients were eligible for MCI funded programs only (22%)
- 9 clients were eligible for CIC funded programs only (English is their first language)
- 29% of clients had been previously assessed
- 246 (86%) clients were referred to LINC or ESL Classes (or Waitlists) in Durham following assessment
- 12 (4.2%) were referred to ELT programs in Durham

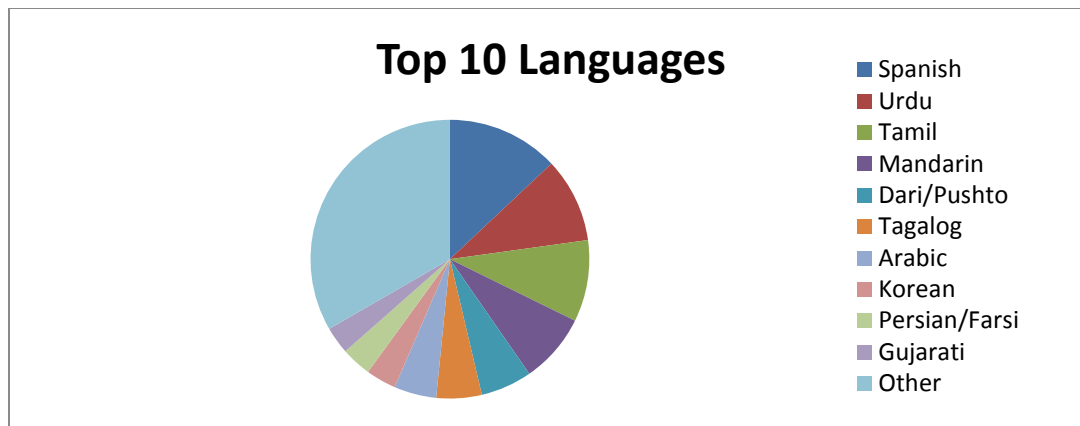
HARTs Waitlist by Category (as of April 11):

INITIAL PLACEMENT	RE-ADMISSION	TRANSFER	TOTAL
56	35	6	97

The waitlist has dropped from 146 in January (at the time of our last meeting).

Child minding: The waitlist for child minding includes 2 infants, 6 toddlers and 9 preschoolers.

Languages:



Wait Times for Assessment:

- Wait times are within two weeks at all locations.
- The two Welcome Centres have a longer wait than Oshawa and Whitby (2 weeks compared to the same week). This could stem from an observation by assessors that they are seeing an increase in the number of referrals from Welcome Centre case managers.
- Saturday appointments are available at Ajax Welcome Centre for all clients. Evening assessments are available one evening per week on a rotational basis at Ajax, Pickering and Oshawa.

Gaps and Trends:

- Clients who speak English as a first language and want classes to obtain a certificate that can be used for Citizenship application purposes request LINC classes since they are not eligible for ESL. If they have high benchmarks, appropriate classes are few.
- Almost half of the clients assessed (47%) fall in the age bracket 31-45.
- Higher level clients are receiving information about ELT, mentoring, OSLT programs in Durham if they exist and in regions that border Durham, mostly Toronto.

Staffing and Training:

- Assessors have now completed Occupational Health and Safety Training online.
- Assessors have iCARE accounts as client information on HARTs is uploaded to the iCARE system.